New biometric system cuts police clearance waiting time

BY MUTAI KIPNG'ETICH AND SYNTHIA OCHOLA (KNA)

Kirinyaga County residents can now obtain certificates of good conduct within minutes following the installation of a biometric identification system at the Kerugoya Huduma Centre.

The Biometric Multiple Identification System, introduced in partnership with the Directorate of Criminal Investigations (DCI), has reduced processing time significantly, enabling applicants to receive police clearance certificates in as little as two minutes.

Kerugoya Huduma Centre Manager Stella Mukami said the system was rolled out three weeks ago and has already attracted a growing number of clients seeking faster and more efficient services.

"We have a system that we have set up along with the DCI called the Biometric Multiple Identification System. If you come here to Huduma Centre at this time, you can get your certificate of good conduct within two minutes," said Mukami.

She said the technology had eliminated the lengthy waiting periods previously associated with obtaining the document, which often took between two and three weeks to process.

"Previously, people used to wait for a period of between two to three weeks to get a certificate of good conduct, but right now there is no waiting anymore," she said.

Mukami urged residents of Kirinyaga County and the general public to take advantage of the service, assuring them that the system was operational and ready to serve applicants.

Applicants seeking the certificate are required to pay Sh1,050 through the e-Citizen platform and present the payment printout at the centre for biometric identification and processing.

The manager also encouraged young people to apply for certificates of good conduct early rather than wait until they need them for employment or other official requirements.

Besides police clearance services, Kerugoya Huduma Centre provides a range of government services, including same-day birth certificate processing, National Social Security Fund (NSSF) services, Social Health Authority (SHA) services, Kenya Revenue Authority (KRA) services, national identity card registration and replacement, and National Transport and Safety Authority (NTSA) services.

Other services available include e-Citizen assistance, voter registration, Unclaimed Financial Assets Authority (UFAA) services and Higher Education Loans Board (HELB) services.

Kenya's public service reforms earn continental recognition as Dokota wins award

Continental award spotlights Kenya's progress in strengthening Cabinet coordination, accountability and implementation of government programmes.



Cabinet Affairs Principal Secretary, Dr Idris Salim Dokota (middle) receiving award.

BY FRANCIS TUNJE (PCO)

Cabinet Affairs Principal Secretary, Dr Idris Salim Dokota, has won the Cabinet Governance and Public Service Administrator of the Year Award at the 7th Africa Public Sector Conference and Awards (APSCA 2026) in Accra, Ghana.

The award not only recognises Dr Dokota's leadership in public administration but also highlights Kenya's growing reputation as a leader in public sector reforms, effective Cabinet governance and the implementation of government programmes across Africa.

Presented during the annual continental gathering of policymakers, public administrators and governance experts, the award honours excellence in Cabinet governance and public service administration, with a focus on institutional coordination, accountability and strategic leadership in translating government policies into tangible development outcomes.

The recognition comes at a time when African governments are accelerating reforms aimed at strengthening public institutions, embracing digital transformation and improving service delivery through more efficient, transparent and citizen-centred governance systems.

The conference was officially opened by Ghana's Chief of Staff, Julius Debrah, who underscored the importance of responsive leadership and effective public institutions in advancing national development.

Kenya's delegation was led by Deputy Head of the Public Service Amos Gathecha, who delivered a keynote address highlighting the country's progress in public sector transformation, institutional performance and service delivery reforms.

Speaking after receiving the award, Dr Dokota described the recognition as a testament to Kenya's ongoing governance reforms and a renewed commitment to public service excellence.

"This award is a great honour and a renewed call to service. Effective governance goes beyond making policies and decisions; it requires strong institutional coordination, accountability and a shared commitment to ensuring that Government priorities deliver meaningful results for our citizens," said Dr Dokota.

He noted that the State Department for Cabinet Affairs plays a critical role in coordinating the implementation of Cabinet decisions, strategic government programmes and public sector reforms through the Whole-of-Government Approach.

For Kenya, the award serves as further validation of ongoing efforts to modernise the public service, strengthen intergovernmental coordination and improve the execution of national priorities through a results-oriented approach to governance.

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GENERAL PROCUREMENT NOTICE

COUNTRY	KENYA
PROJECT NAME	ROADS FOR RURAL ECONOMIC DEVELOPMENT PROJECT (RREDP)
SECTOR	TRANSPORT
PROJECT ID No	P517267

The Government of the Republic of Kenya intends to apply for financing in the amount of US$ 600 million equivalent from the World Bank towards the cost of the Roads for Rural Economic Development Project (RREDP) and it intends to apply part of the proceeds to payments for goods, works, non-consulting services and consulting services to be procured under this project.

The project will include the following Components:

Component 1: Foundational infrastructure to improve rural connectivity, agricultural productivity, access to markets, services, and economic opportunities. The Authority intends to upgrade approximately 536 km of selected roads in Elgeyo Marakwet, Uasin Gishu, Kericho, Bomet, Nandi, Narok and Nakuru Counties to bituminous standard using climate-resilient designs, and to construct bridges at selected locations in Lower Eastern region. The works will also include road safety improvements and associated civil works for fibre-optic cables. The works will be procured through a Design-and-Build approach, together with the corresponding construction supervision services.

Component 2: Improvement of access to basic community socio-economic infrastructure. The Authority intends to design and construct key community socio-economic infrastructure facilities in selected Counties of Elgeyo Marakwet, Uasin Gishu, Kericho, Bomet, Nandi, Narok and Nakuru following a comprehensive needs assessment study.

Component 3: Strengthening rural cross-border connectivity and trade facilitation. Activities will include construction of buildings and installation of digital systems at Olposimoru, Nyamtiro, and Kopanga border stations.

Component 4: Institutional strengthening of selected transport sector and related institutions. Activities will include strengthening institutional capacity for project implementation, road sector planning, and road maintenance management through procurement of goods and services.

Procurement of contracts financed by the World Bank will be conducted through the procedures as specified in the World Bank's Procurement Regulations for IPF Borrowers, issued in July, 2016 and revised in September, 2025 (7th Edition) ("Procurement Regulations") and is open to all eligible firms and individuals as defined in the Procurement Regulations. After project negotiations, the World Bank shall arrange the publication on its external website of the agreed initial procurement plan and all subsequent updates once it has provided a no objection.

Specific procurement notices for contracts subject to open international competitive procurement will be announced, as they become available, on the World Bank's external website, on the Kenya National Highways Authority website, **www.kenha.co.ke**, and in at least one newspaper of national circulation in Kenya. Initial Selection of contractors will be required for the 536 km road sections.

Interested eligible firms and individuals who would wish to be considered for the provision of goods, works, non-consulting services and consulting services under the above-mentioned project, or those requiring additional information, should contact the Borrower at the address below:

Kenya National Highways Authority
Attn: Deputy Director, Supply Chain Management
Barabara Plaza, Block C, 2nd Floor, Jomo Kenyatta International Airport (JKIA),
Off Airport South Road, along Mazao Road
P.O. Box 49712 - 00100, Nairobi, Kenya
Tel: +254 20 4954116
Email: procurement@kenha.co.ke
Website: www.kenha.co.ke

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SUPPLY CHAIN MANAGEMENT

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